



Mahatma Education Society's

DTE Code : MB 3160

PILLAI HOC INSTITUTE OF MANAGEMENT STUDIES & RESEARCH

Pillai HOCL Educational Campus, HOC Colony, Rasayani, Via. Panvel, Dist. Raigad. Pin 410207
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Approved by AICTE, DTE, Government of Maharashtra and Affiliated to the University of Mumbai

Key Indicator- 1.4 Feedback System

1.4.1. (QnM)

Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website


Director
Pillai HOC Institute of
Management Studies & Research
Rasayani, Tal. Khalapur
Dist. Raigad - 410 207.



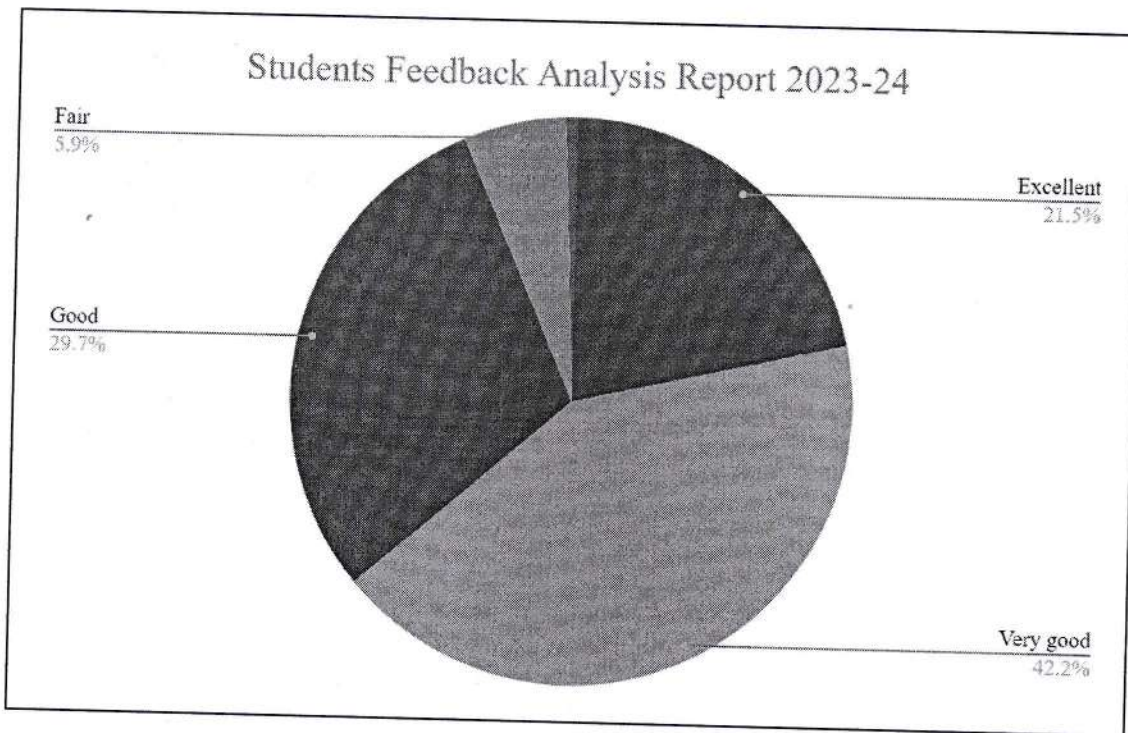
University of Mumbai
Mahatma Education Society's
Pillai HOC Institute of Management Studies and Research, Rasayani
Report of Analysis of Feedback on Curriculum Collected From Different Stakeholders
Academic Year: 2023-24

Students Feedback:

Students are the most important stakeholders of any higher education institution. Students play an important role in maintaining and ensuring both internal and external quality of an institute. We have been collecting feedback from our students across all semesters for the various courses they study while they undertake the program. A special five point scale feedback form on the curriculum is developed. We have presented 2nd Semester student's feedback on the syllabus of the MMS program designed by the University of Mumbai.

Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	Very good	Good	Fair	Poor
1	Learning value (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives	79	15	6	0	0
2	Applicability/relevance of subject syllabus to real life situations	73	27	0	0	0
3	Depth of the course content	67	24	9	0	0
4	Extent of coverage of course	70	18	9	3	0
5	Relevance/learning value of project/ reports	76	18	6	0	0
6	Overall rating for the satisfaction of the curriculum	76	12	0	3	0
	Average	21.5	42.2	29.7	5.9	0.7





On average 21.5% of students have given excellent, 42.2% have given very good, 29.7% have given good, 5.9% have given fair rating for the different criterias of the current syllabus of MMS program designed by the University of Mumbai.

Teachers Feedback:

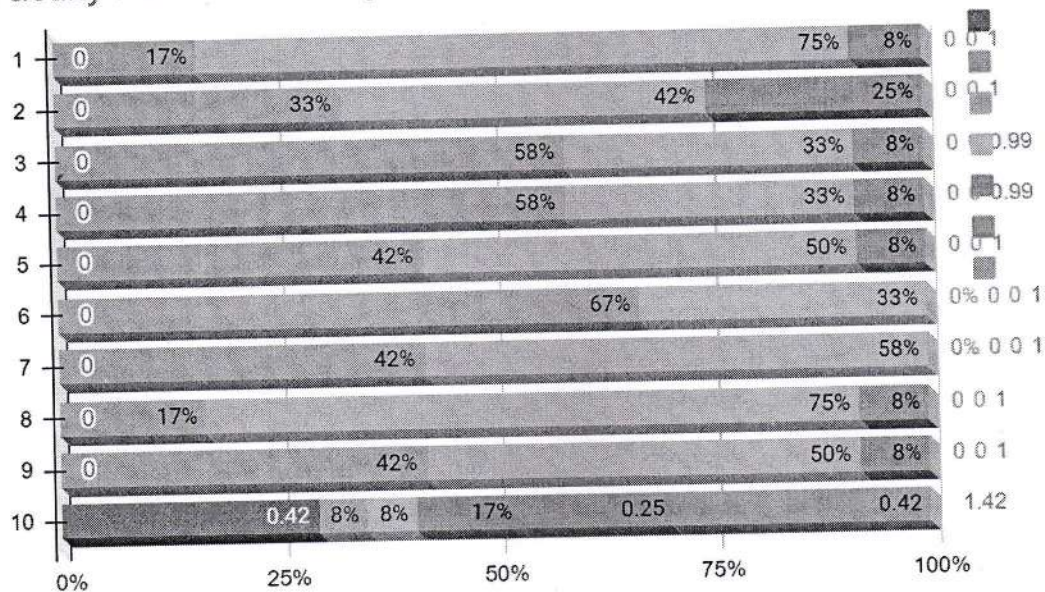
The college is affiliated to the Mumbai University, and follows the prescribed curriculum. Feedback on the syllabus is taken from the subject teachers regarding suggestions on improvement of the syllabus. We have received teacher feedback on the curriculum and have analyzed the same.



Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	Very Good	Good	Fair	Poor
1	Syllabus is suitable for the course	16.67%	75.00%	8.33%	0	0
2	Syllabus is need based	33%	42%	25%	0	0
3	Aims and objectives of the syllabi are well defined and clear to teachers and students	58%	33%	8%	0	0
4	The course/syllabus has a good balance between theory and practical	58%	33%	8%	0	0
5	The course/syllabus of this subject increased my knowledge and perspective in the subject area	42%	50%	8%	0%	0%
6	Freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum	67%	33%	0%	0%	0%
7	Freedom to adopt new techniques/ education tools/ strategies in teaching	42%	58%	0%	0%	0%
8	Able to achieve the minimum required course outcome attainment level for my class	17%	75%	8%	0%	0%
9	Taken sufficient steps to provide assistance to slow learners	42%	50%	8%	0%	0%
10	Contributed to the curriculum and/ or syllabus development	8%	8%	17%	25%	42%
	Average	38.37%	45.70%	9.03%	0.025%	0.042%



Faculty Feedback Analysis Report 2023-24



Employer's Feedback:

Employer's feedback is collected and analyzed on the syllabus designed by University of Mumbai.

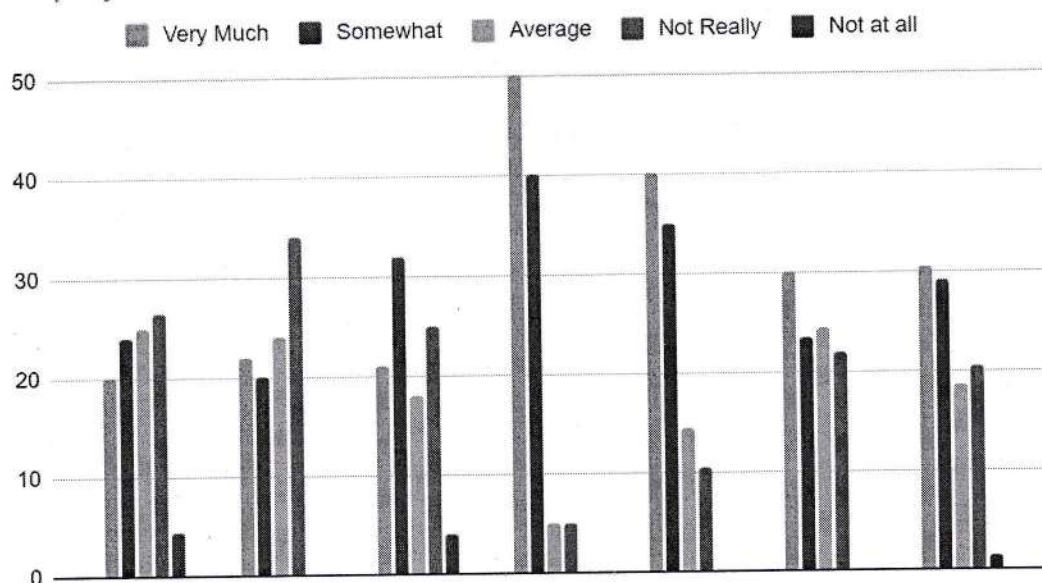
Q. No.	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Satisfaction with the content and coverage	20	24	25	26.5	4.5
2	Adequacy of the core courses syllabi	22	20	24	34	0
3	Ordering of the courses is relevant	21	32	18	25	4
4	Adequacy of the elective courses syllabi	50	40	5	5	0



5	Practical content in the curriculum	40	35	14.5	10.5	0
6	Overall rating for satisfaction with the syllabus	30	23.5	24.5	22	0
	Average	30.5	29.08	18.5	20.5	1.42

On average, 30.5% are very much and 29.08% are somewhat satisfied with the different criterias to review the Mumbai University syllabus. 1.42% are not at all satisfied with the syllabus of the MMS program of the University

Employer Feedback Analysis Report 2023-24



Alumni Feedback: Feedback is collected from alumni to improve on the coverage of the syllabus and make it more application oriented for batches to come. We have received feedback on the syllabus designed by the University of Mumbai.

1. From the analysis we found that there was a need to take Mock Interview practices.
2. Industry requirement to be incorporated. must have more field visit live projects.



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Report of Analysis of Feedback From Different Stakeholders
Academic Year: 2022-2023

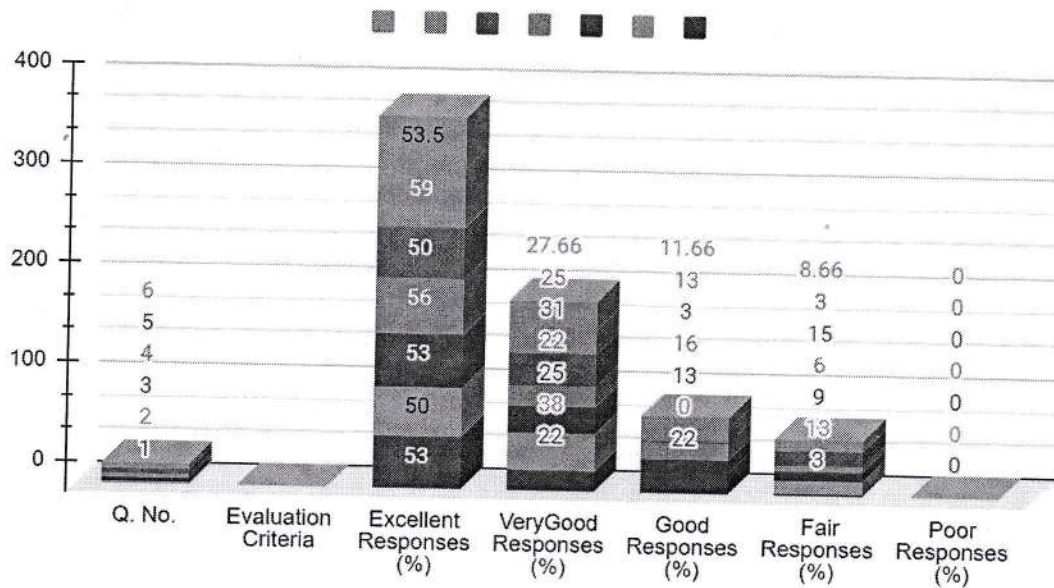
Students Feedback:

The students' feedback is conducted to invite the comments and suggestions on the curriculum of the respective program. Students play an important role in maintaining and ensuring both internal and external quality of an institute. We have collected feedback from 32 students doing the MMS program. A special five point scale feedback form on the curriculum is developed. We have presented 4th Semester student's feedback on the syllabus of the MMS program designed by the University of Mumbai.

Q. No.	Evaluation Criteria	Responses (%)				
		Excellent	VeryGood	Good	Fair	Poor
1	Learning value (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives)	53	22	22	3	0
2	Applicability/relevance of program syllabus to real life situations	50	38	0	13	0
3	Depth of the syllabus content	53	25	13	9	0
4	Extent of coverage of prescribed syllabus in the class	56	22	16	6	0
5	Relevance/learning value of project/ reports	50	31	3	15	0
6	Overall rating for the satisfaction with the curriculum	59	25	13	3	0
	Average	53.5	27.66	11.66	8.66	0



Student Feedback Analysis Report 2022-2023



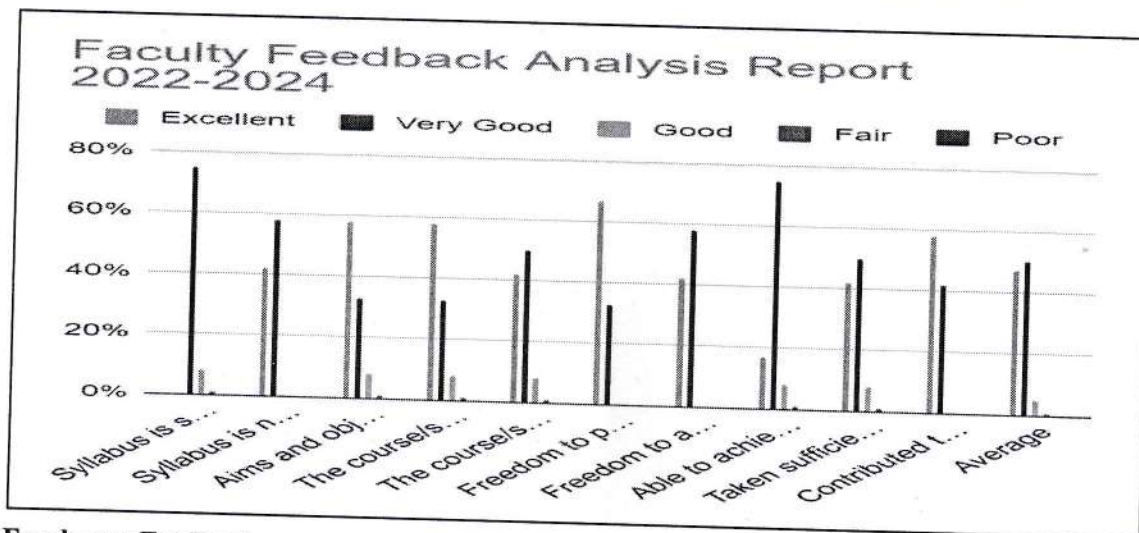
Teachers Feedback:

The college is affiliated to the Mumbai University, and follows the prescribed curriculum. Feedback on the syllabus is taken from the subject teachers regarding suggestions on improvement of the syllabus. We have received teachers' feedback on the curriculum and analyzed it.

Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	Very Good	Good	Fair	Poor
1	Syllabus is suitable for the course	17%	75%	8%	1%	0%
2	Syllabus is need based	42%	58%	0%	0%	0%
3	Aims and objectives of the syllabi are well defined and clear to teachers and students	58%	33%	8%	1%	0%
4	The course/syllabus has a good balance between theory and practical	58%	33%	8%	1%	0%



5	The course/syllabus of this subject increased my knowledge and perspective in the subject area	42%	50%	8%	1%	0%
6	Freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum	67%	33%	0%	0%	0%
7	Freedom to adopt new techniques/ education tools/ strategies in teaching	42%	58%	0%	0%	0%
8	Able to achieve the minimum required course outcome attainment level for my class	17%	75%	8%	1%	0%
9	Taken sufficient steps to provide assistance to slow learners	42%	50%	8%	1%	0%
10	Contributed to the curriculum and/ or syllabus development	58%	42%	0%	0%	0%
	Average	17%	75%	8%	1%	0%

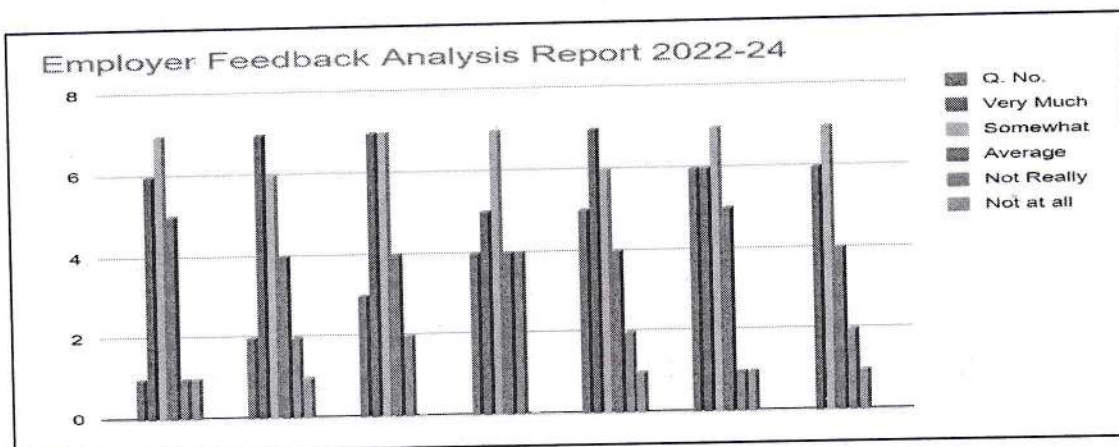


Employers Feedback:

Employers feedback is collected and analyzed on the syllabus designed by University of Mumbai.



Q. No.	Evaluation Criteria	Response				
		Very Much	Somewh at	Average	Not Really	Not at all
1	Satisfaction with the content and coverage of the program	6	7	5	1	1
2	Curriculum is effective in creating skilled human resources	7	6	4	2	1
3	Curriculum is relevant for generating employability	7	7	4	2	0
4	Curriculum matches the industry requirements	5	7	4	4	0
5	Balance between theory and practical content in the curriculum	7	6	4	2	1
6	Overall rating for satisfaction with the syllabus	6	7	5	1	1
	Average	6	7	4	2	1



Alumni Feedback:

Feedback is collected from alumni to improve on the coverage of the syllabus and make it more application oriented for batches to come. We have received feedback on the syllabus designed by the University of Mumbai.

1. Need to add a few more certification courses in the course.
2. Focus on skill-based learning to improve actual skills required for the job in individual subjects.
3. The objective to improve placement opportunity and quality of jobs for students as well as to provide holistic development



University of Mumbai
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Pillai HOC Institute of Management Studies and Research, Rasayani
Report of Analysis of Feedback From Different Stakeholders
Academic Year: 2021-2022

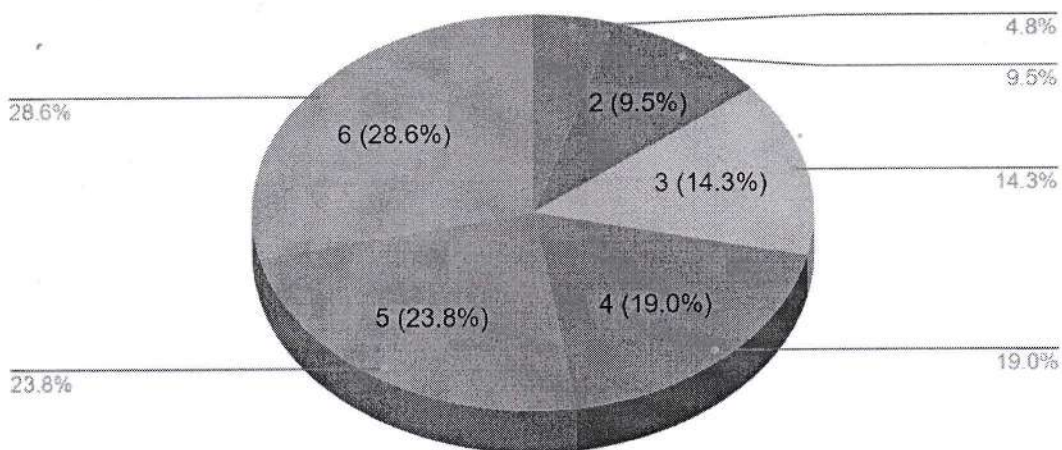
Students Feedback:

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Q. No.	Evaluation Criteria	Responses (%)				
		Excellent	Average	Satisfied	UnSatisfied	Poor
1	Learning value (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives)	58%	9%	0%	0%	0%
2	Applicability/relevance of program syllabus to real life situations	72%	24%	8%	0%	0%
3	Depth of the syllabus content	46%	43%	11%	0%	0%
4	Extent of coverage of prescribed syllabus in the class	60%	25%	15%	0%	0%
5	Relevance/learning value of project/ reports	52%	28%	20%	0%	0%
6	Overall rating for the satisfaction with the curriculum	55%	41.79%	1.49%	1.49%	0%
	Average	57%	29%	8%	0%	0%



Student Feedback Analysis 2021-23



Teachers Feedback:

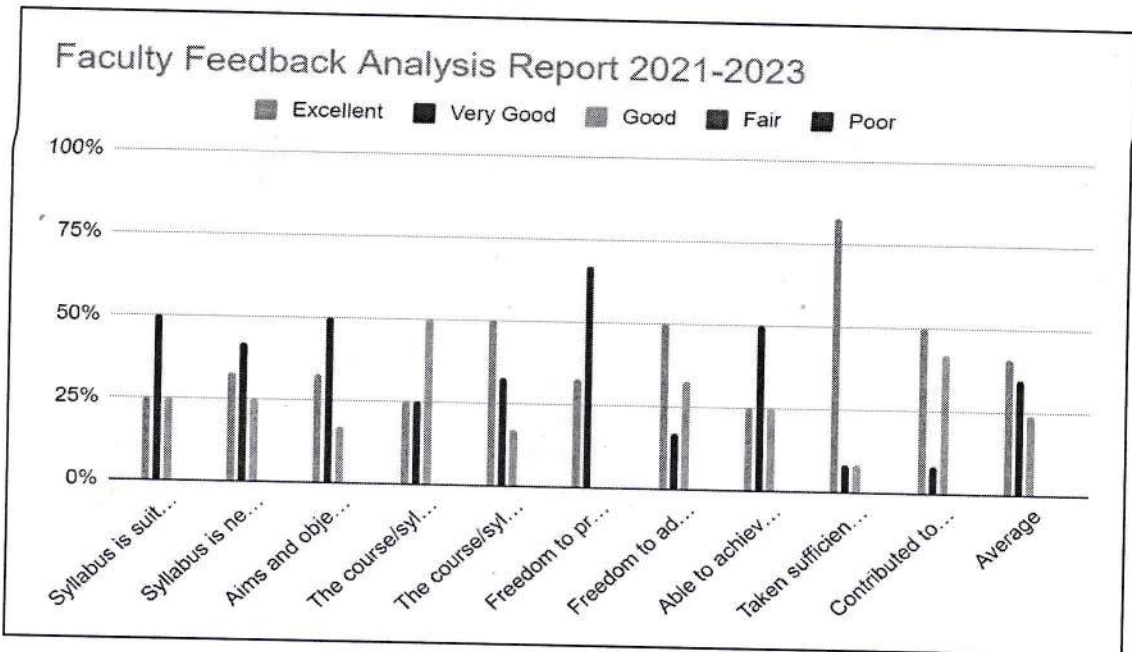
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Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	Very Good	Good	Fair	Poor
1	Syllabus is suitable for the course	25%	50%	25%	0%	0%
2	Syllabus is need based	33%	42%	25%	0%	0%
3	Aims and objectives of the syllabi are well defined and clear to teachers and students	33%	50%	17%	0%	0%



4	The course/syllabus has a good balance between theory and practical	25%	25%	50%	0%	0%
5	The course/syllabus of this subject increased my knowledge and perspective in the subject area	50%	33%	17%	0%	0%
6	Freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum	33%	67%	0%	0%	0%
7	Freedom to adopt new techniques/ education tools/ strategies in teaching	50%	17%	33%	0%	0%
8	Able to achieve the minimum required course outcome attainment level for my class	25%	50%	25%	0%	0%
9	Taken sufficient steps to provide assistance to slow learners	83%	8%	8%	0%	0%
10	Contributed to the curriculum and/ or syllabus development	50%	8%	42%	0%	0%
	Average	41%	35%	24%	0%	0%





Employers Feedback:

Employers feedback is collected and analyzed on the syllabus designed by University of Mumbai.

1. Need for graduates to be well-versed in contemporary business practices and digital tools.

Alumni Feedback:

Feedback is collected from alumni to improve on the coverage of the syllabus and make it more application oriented for batches to come. We have received feedback on the syllabus designed by the University of Mumbai.

1. There is a need to add extension activities as part of the curriculum, more activities suiting the current needs were to be organized online.



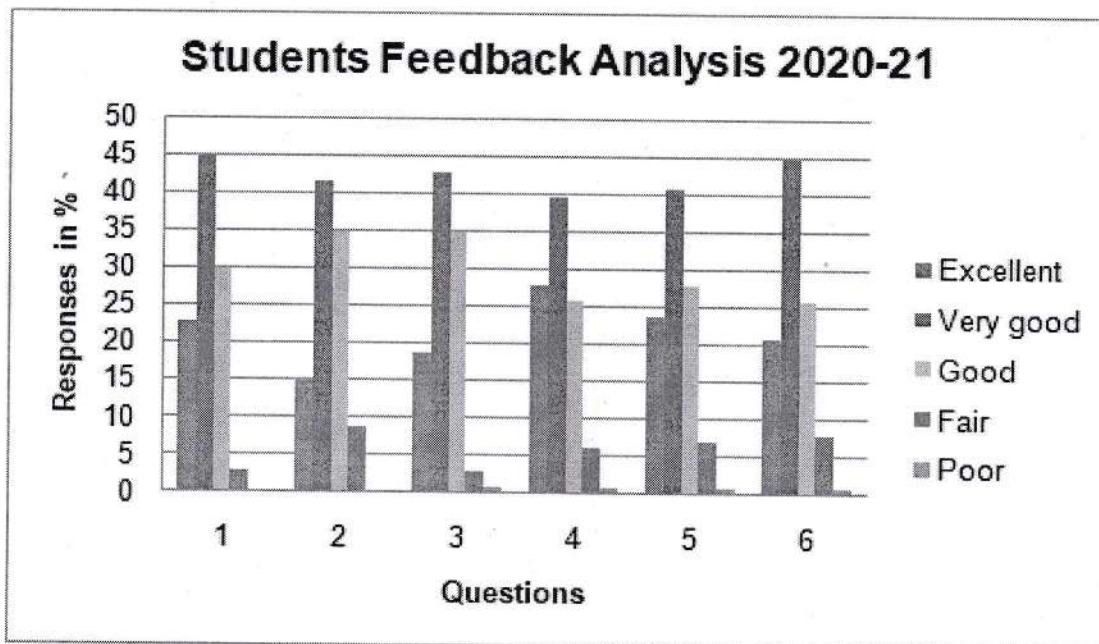
University of Mumbai
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Report of Analysis of Feedback on Curriculum Collected From Different Stakeholders
Academic Year: 2020-21

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Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	Very good	Good	Fair	Poor
1	Learning value (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives	22.8	44.6	29.7	2.9	0
2	Applicability/relevance of subject syllabus to real life situations	14.9	41.5	34.7	8.9	0
3	Depth of the course content	18.8	42.6	34.7	2.9	1
4	Extent of coverage of course	27.7	39.6	25.7	6	1
5	Relevance/learning value of project/ reports	23.8	40.6	27.7	6.9	1
6	Overall rating for the satisfaction of the curriculum	20.8	44.6	25.7	7.9	1
	Average	21.5	42.2	29.7	5.9	0.7



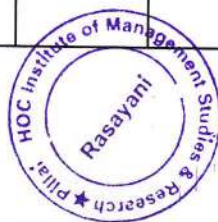


On average 21% of students have given excellent, 42% have given very good, 30% have given good, 6% have given fair and 1% have given poor rating for the different criterias of the current syllabus of MMS program designed by the University of Mumbai.

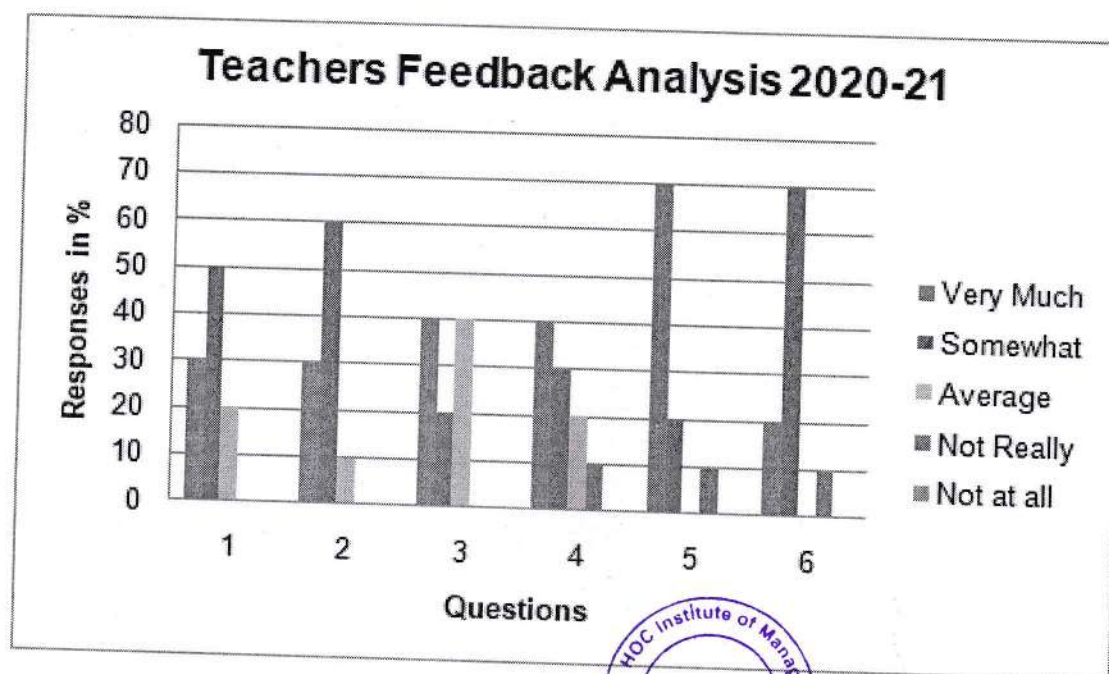
Teachers Feedback:

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Q. No.	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Syllabus is suitable for the course	30	50	20	0	0



2	Syllabus is need based	30	60	10	0	0
3	Aims and objectives of the syllabi are well defined and clear to teachers and students	40	20	40	0	0
4	The course/syllabus has a good balance between theory and practical	40	30	20	10	0
5	The course/syllabus of this subject increased my knowledge and perspective in the subject area	70	20	0	10	0
6	The books prescribed/listed as reference materials are relevant, updated and appropriate	20	70	0	10	0
	Average	38	42	15	5	0



On average 38% of teachers are very much, 42% are somewhat, 15% are average, 5% are not really and 0% are not at all satisfied with the current syllabus of the MMS program designed by the University of Mumbai.

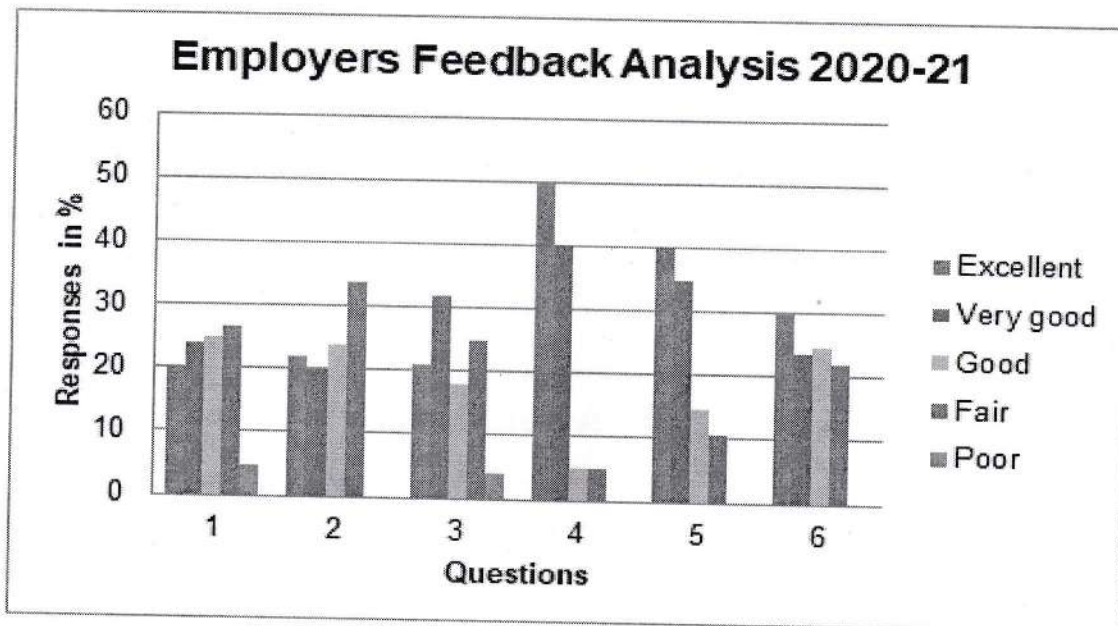
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Q. No.	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Satisfaction with the content and coverage	20	24	25	26.5	4.5
2	Adequacy of the core courses syllabi	22	20	24	34	0
3	Ordering of the courses is relevant	21	32	18	25	4
4	Adequacy of the elective courses syllabi	50	40	5	5	0
5	Practical content in the curriculum	40	35	14.5	10.5	0
6	Overall rating for satisfaction with the syllabus	30	23.5	24.5	22	0
	Average	30.5	29.08	18.5	20.5	1.42

On average, 30.5% are very much and 29.08% are somewhat satisfied with the different criterias to review the Mumbai University syllabus. 1.42% are not at all satisfied with the syllabus of the MMS program of the University





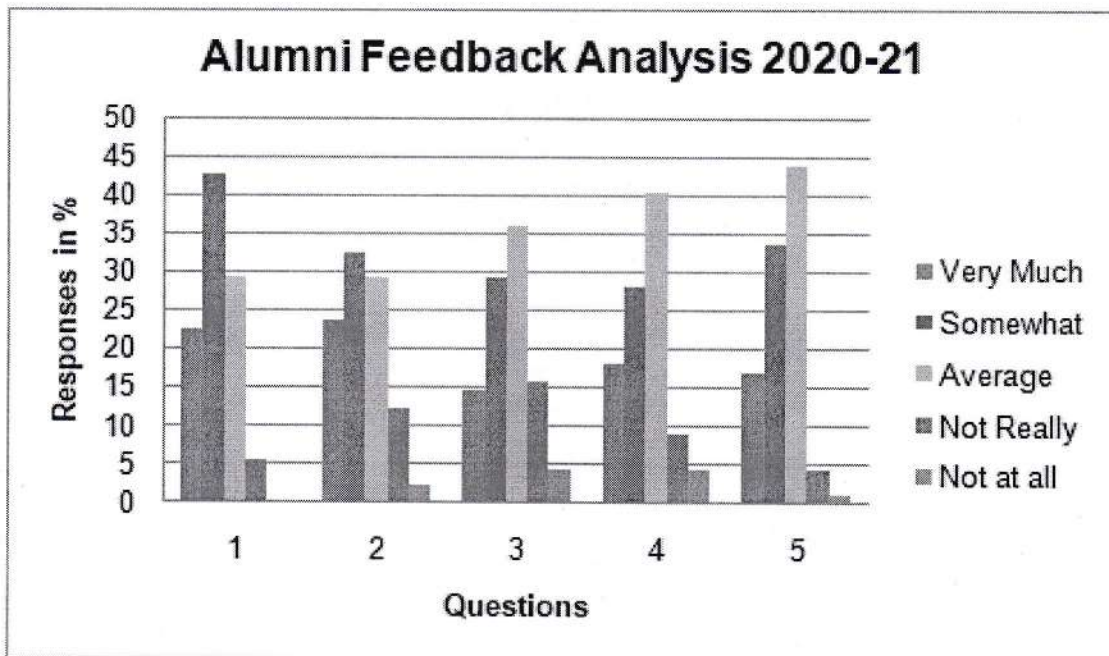
Alumni Feedback:

Feedback is collected from alumni to improve on the coverage of the syllabus and make it more application oriented for batches to come. We have received feedback on the syllabus designed by the University of Mumbai.

Q. No.	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Program syllabi suits the requirements of the industry	22.5	42.7	29.2	5.6	0
2	Learning experience in terms of the relevance of the syllabi to the real life application	23.6	32.6	29.2	12.4	2.2
3	Program relevance to your current job	14.6	29.2	36	15.7	4.5



4	The syllabus has a good balance between theory and practical	18	28.1	40.4	9	4.5
5	Overall rating for satisfaction with the syllabus	16.9	33.7	43.8	4.5	1.1
	Average	19.1	33.3	35.7	9.4	2.5



On average 19% of alumni are very much, and 2.5% are not at all satisfied with the current syllabus of the MMS program designed by the University of Mumbai. Moreover there was a general feedback to improve on the practical know-how and corporate experience aspect of the curriculum.



University of Mumbai
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Report of Analysis of Feedback on Curriculum Collected From Different Stakeholders
Academic Year: 2019-2020

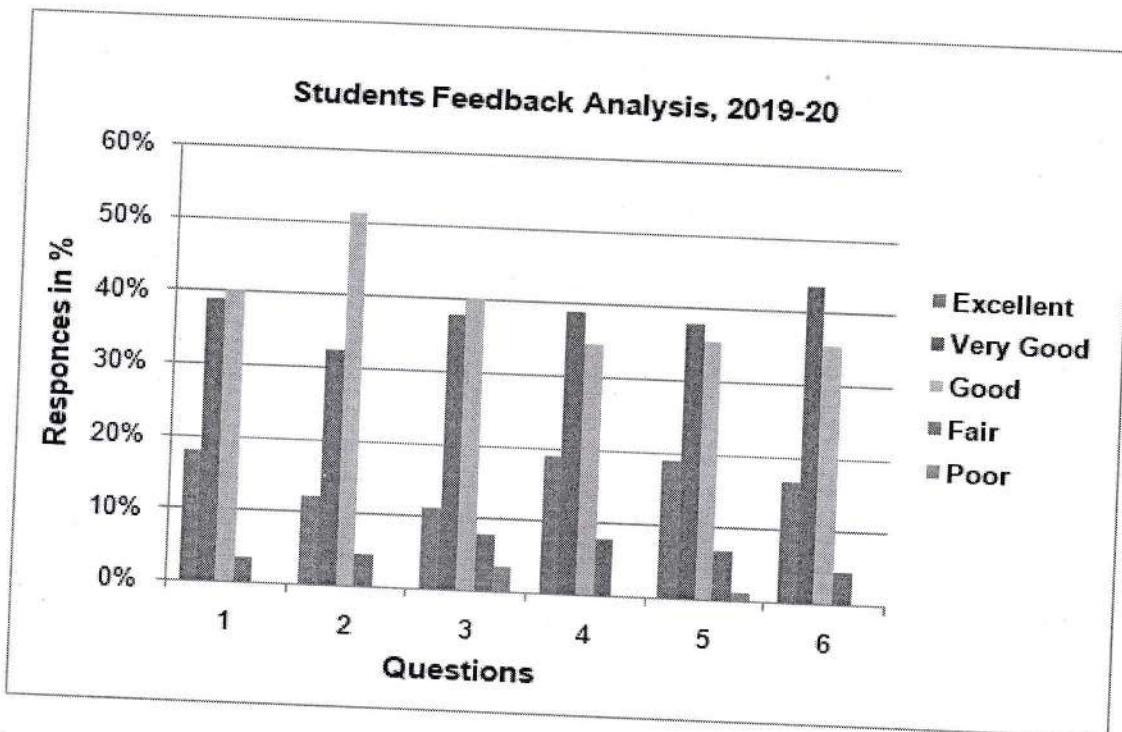
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Q. No.	Evaluation Criteria	Response (in %)				
		Excellent	VeryGood	Good	Fair	Poor
1	Learning value (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives)	18%	39%	40%	3%	0%
2	Applicability/relevance of program syllabus to real life situations	12%	32%	51%	4%	0%
3	Depth of the syllabus content	11%	38%	40%	8%	3%
4	Extent of coverage of prescribed syllabus in the class	19%	39%	34%	8%	0%
5	Relevance/learning value of project/ reports	19%	38%	36%	7%	1%
6	Overall rating for the satisfaction of the curriculum	17%	43%	36%	4%	0%



Average	16%	38%	39%	6%	1%
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On average 16% of students have rated excellent, 38% have rated very good, 39% have rated good, 6% have rated fair and 1% are not at all satisfied on different criterias for the current syllabus of the MMS program designed by the University of Mumbai.

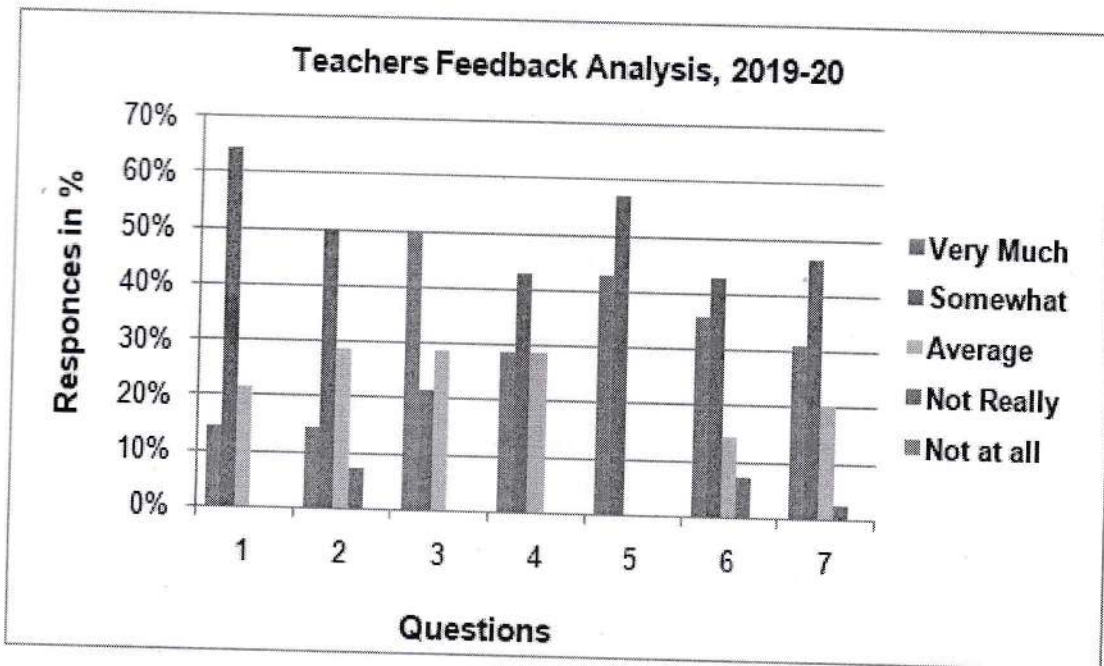
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Q. No	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Syllabus is suitable for the course	14%	64%	21%	0%	0%
2	Syllabus is need based	14%	50%	29%	7%	0%
3	Aims and objectives of the syllabi are well defined and clear to teachers and students	50%	21%	29%	0%	0%
4	The course/syllabus has a good balance between theory and practical	29%	43%	29%	0%	0%
5	The course/syllabus of this subject increased my knowledge and perspective in the subject area	43%	57%	0%	0%	0%
6	The book prescribed/listed as reference materials are relevant, updated and appropriate	36%	43%	14%	7%	0%
	Average	31%	46%	20%	2%	0%





On average 31% of teachers are very much, 46% are somewhat, 20% are average, 2% are not really and none are completely dissatisfied with the current syllabus of the MMS program designed by the University of Mumbai.

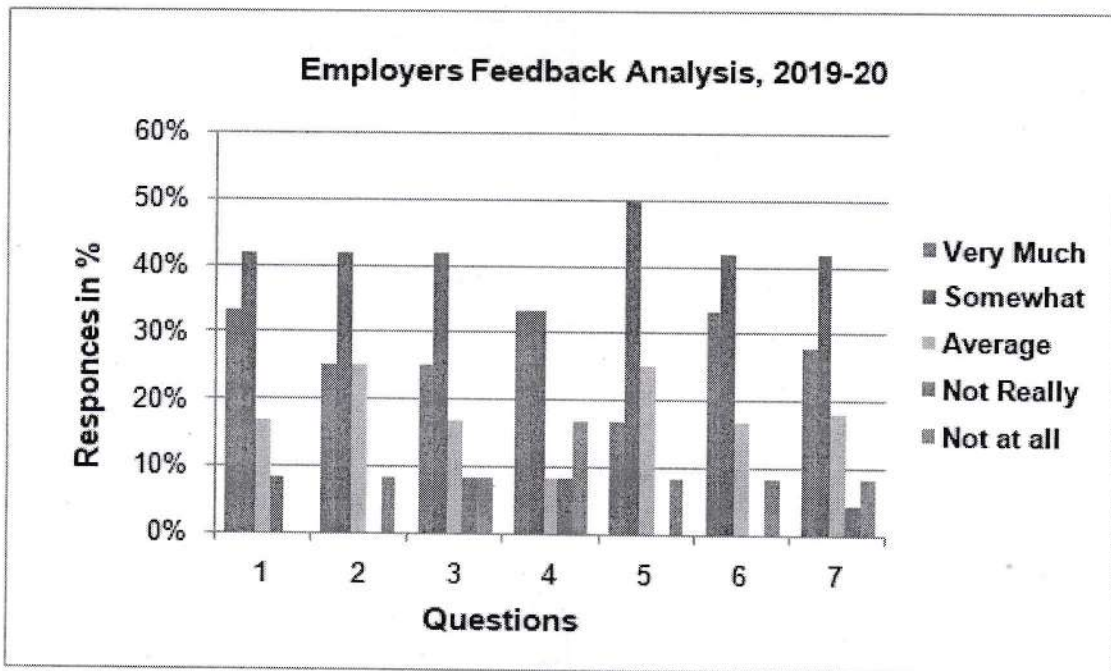
Employers Feedback:

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Q. No.	Evaluation Criteria	Response (in %)				
		Very Much	Somewh at	Average	Not Really	Not at all
1	Satisfaction with the content and coverage of the program	33%	42%	17%	8%	0%
2	Syllabus is effective in creating skilled human resources	25%	42%	25%	0%	8%



3	Syllabus is relevant for generating employability	25%	42%	17%	8%	8%
4	Syllabus matches the industry requirements	33%	33%	8%	8%	17%
5	Balance between theory and practical content in the curriculum	17%	50%	25%	0%	8%
6	Overall rating for satisfaction with the syllabus	33%	42%	17%	0%	8%
	Average	28%	42%	18%	4%	8%



On average, 28% are very much and 42% are somewhat satisfied with the different criterias to review the Mumbai University syllabus. 8% are not at all satisfied with the syllabus of the MMS program of the University.

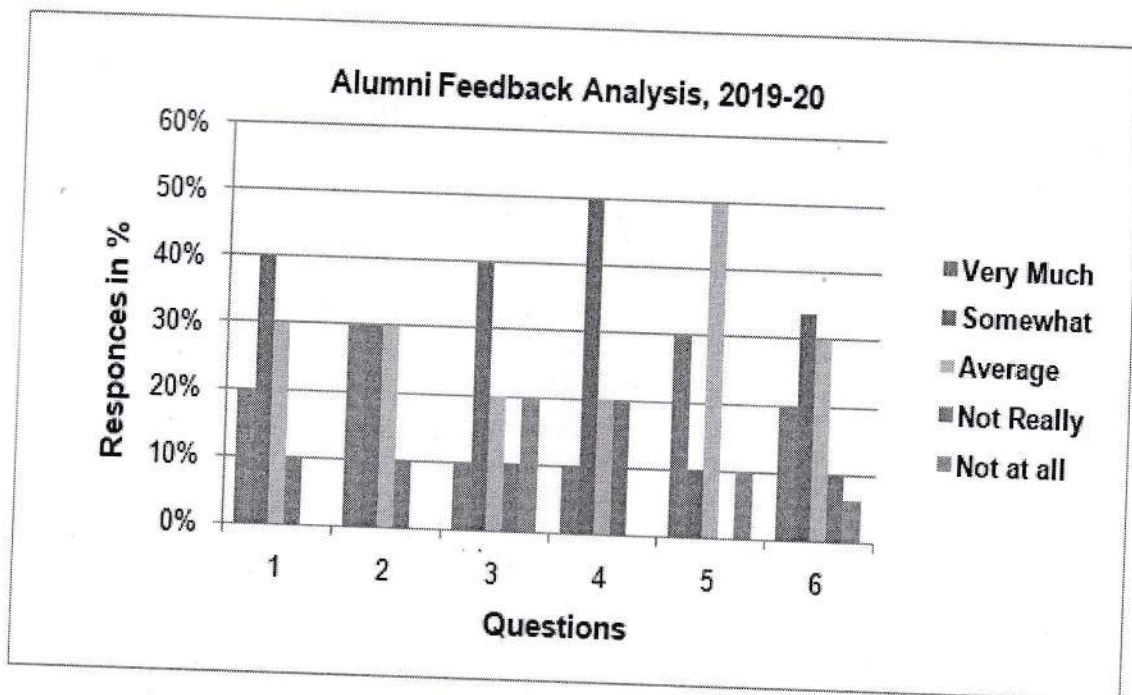


Alumni Feedback:

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Q. N o.	Evaluation Criteria	Response (in %)				
		Very Much	Somewhat	Average	Not Really	Not at all
1	Program syllabi suits the requirements of the industry	20%	40%	30%	10%	0%
2	Learning experience in terms of their relevance of the syllabi to the real life application	30%	30%	30%	10%	0%
3	Program relevance to your current job	10%	40%	20%	10%	20%
4	The syllabus has a good balance between theory and practical	10%	50%	20%	20%	0%
5	Overall satisfaction with the syllabus	30%	10%	50%	0%	10%
	Average	20%	34%	30%	10%	6%





Of the alumni from whom feedback could be collected, 20% were very much, 34% were somewhat, 30% were average, 10% were not really and 6% were not at all satisfied on the different criterias taken to review the syllabus of the MMS program.

